



PURE PASSION PILATES

Policies

Pure Passion Pilates, LLC

NAME: _____ DATE: _____

E-MAIL: _____ BIRTHDAY: ____ / ____ / ____

ADDRESS: _____

CITY, STATE, ZIP: _____

TELEPHONE: (H) _____ (O) _____ (M) _____

EMERGENCY CONTACT: _____

INJURIES/MEDICAL CONDITIONS? NO YES (Please explain) _____

DO YOU EXERCISE REGULARLY? NO YES (Type(s) & frequency of exercise) _____

HOW DID YOU HEAR ABOUT US?

Word of Mouth/Referral – Who referred you? _____

Online Advertisement – Circle One: Facebook Ad, KHOU Local Businesses, Google Ad

Web Search – Circle One: Google, Yahoo, Bing

Social Media/Professional Networking – Circle One: Facebook, Twitter, Instagram, Google+, LinkedIn

Local Networking – Circle One: Networking After Hours, Lake Houston Chamber of Commerce, BNI

www.purepassionpilates.com

MindBody App

Gift Certificate

Other: _____

Cancellation Policies

- ◆ All sessions and classes are 60 minutes. Sessions will begin and end promptly as scheduled.
- ◆ Regardless of arrival time, sessions will end at the scheduled time.
- ◆ 24-hour notice of cancellation is required to avoid being charged for appointments and classes. Please cancel online or call or e-mail your instructor directly.
- ◆ If you wish to cancel your duet session, you must not only cancel online or with your instructor directly, but you must also give your partner 24 hours' notice so that they may

opt to either cancel or keep the scheduled appointment time and pay for a private session. Failure to do so will result in a late cancellation charge. Please see your instructor or studio director for clarification of duet policy.

- ◆ Late cancellations and no-shows will be charged the full amount of the scheduled session.
- ◆ In case of last-minute instructor illness or emergency, we will make every attempt to keep your appointment time by booking you into another instructor's schedule. If you do not wish to exercise this option, please let your instructor know in advance so that we may contact you to cancel.

Purchase Policies

- ◆ Advance payment is required to sign up for classes. Classes can be scheduled online using the MindBody App, at the studio, by phone or email.
- ◆ Private and semi-private package cards expire 12 months after activation. Special promotions and packages may have unique expiration dates. All purchases are non-refundable and non-transferable.

Studio Policies

- ◆ Prior to any training session, a Waiver of Liability must be completely filled out and signed.
- ◆ Please be courteous and quiet while sessions are in progress.
- ◆ We kindly ask that you turn off your cell phone before entering the studio to avoid interruptions to you and others during their sessions
- ◆ ToeSox must be worn by everyone during training session.
- ◆ Please refrain from wearing scents or perfume to class.

I HAVE READ THE ABOVE POLICIES AND FULLY UNDERSTAND THEIR CONTENTS. I VOLUNTARILY AGREE TO THE TERMS AND CONDITIONS STATED ABOVE.

Client Signature: _____ Date: _____